



JW MARRIOTT

BANGKOK

Sustainability
in Focus
— 2025 —



Message from Multi-property General Manager

At the JW Marriott Hotel Bangkok, we recognize that Marriott's profitability and business interests are closely related to the strength of the communities we serve.

We embrace our responsibility for ethical business conduct and environmental, social and economic stewardship. We are committed to integrate these practices as well as sustainability principles into our core business strategy.

This policy provides guidelines and requirements for evaluating sustainability considerations and supporting non-profit organizations and similar charitable efforts. It ensures that associates consider social and environmental responsibilities as factors in their decision-making. The policy also establishes a common interpretation of what Sustainable Business Conduct encompasses within JW Marriott Hotel Bangkok operations, its future conduct and goal setting.

It is our goal to become a leader in sustainable business conduct within Thailand and within the Marriott brand. With a high degree of transparency, we aim to forge a path for other companies to follow

Peter Caprez

Multi-property General Manager
JW Marriott Hotel Bangkok



The Sustainable Development Goals are a universal call to action to end poverty, protect the planet and improve the lives and prospects of everyone, everywhere.

The 17 Goals were adopted by all UN Member States in 2015, as part of the 2030 Agenda for Sustainable Development which set out a 15-year plan to achieve the Goals.

Follow the link for to learn more <https://sdgs.un.org/goals>



Resource Use And Waste Management

Unsustainable patterns of consumption have created unnecessary waste and over-production. They have also had a big impact on climate change, biodiversity loss and pollution. According to the United Nations Sustainable Development Goals Report (2022), food waste in landfills generates 8 to 10 per cent of global greenhouse gas emissions. Responsible consumption and reducing waste and unnecessary production can lead to a healthy society and shape a better economy.

In 2024, Marriott International launched the new MESH platform (Marriott Environmental Sustainability Hub). This platform is utilized to calculate carbon, energy, water, and waste consumption as well as spending concerning Sustainable Responsible Operations. This has helped to develop further our culture, not only on food waste and landfill reduction awareness, but also for the resources that we consume.

By embracing “Serving Our World,” a Marriott core value, the Hotel has adopted practices and awareness programs that include strategic partnerships in order to minimize overall environmental, social, and economic impacts.

“The JW Marriott Hotel Bangkok is committed to actions designed to conserve and protect the environment and will continue to implement those actions whenever possible and economically feasible.”

Kevin Thomson
Executive Chef



Certificate of Achievement



Certificate of Achievement

This certificate is proudly presented to

JW Marriott Bangkok

This hotel has been assessed and certified as
a Green Leaf Sustainability Standard for Hotels by
the Green Leaf Foundation at the level of 4 leaves
since October 2024



25th October 2024 -24th September 2027

Certification ID GLFCH08/2024

Dr. Tanawan Sintunawa

The Green Leaf Foundation

Digital Certificate

We are proud to have been awarded the Green Leaf Sustainability Standard for Hotels at Level 4 by the Green Leaf Foundation, a recognition we have held since October 2024.

Food Waste Management

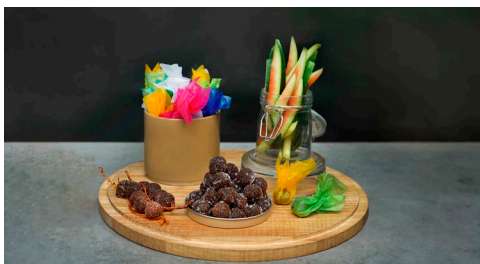


In day-to-day operations, the hotel is responsible for significant amounts of waste. A sustainable process of waste management process is crucial. JW Marriott Hotel Bangkok strategically partnered with LightBlue Consulting which brought its expertise and human-centered approach to support the implementation of food waste management in October 2018 and set in place the building blocks the Hotel uses today.

Many programs have been developed to sustainably manage food waste at the Hotel:



Practical operations have been implemented at the JW Café and BBCO outlets by critically considering proper food preparation and handling as well as the shelf-life of raw materials.



In 2025, 605 kg of watermelon rinds were turned into watermelon candies while the trimmings of pineapple, mango and papaya skin of 2,032 kg were fermented to produce cleaning agents.



Leftover bread turned into croutons and fresh tomatoes from the breakfast buffet line are later dried for salads.



A total of 320 kg of eggshells and 5,600 kg of fruit and vegetable peelings were in-house composted.



To highlight one of our key sustainability initiatives, our pineapple-skin tea program has successfully diverted 327 kg of organic waste from landfill to date. In addition, we continue to expand our range of upcycled products, including bacon fat candles, pineapple-passion fruit jam, and tom yam mixed nuts, demonstrating our commitment to reducing waste and creating value-driven, environmentally responsible offerings.



A total of 2,515 kg of used coffee grounds were transformed into complimentary scrub and mushroom cultivation.

Also in 2025, we achieved a reduced landfill waste of 90.1% compared to the baseline in landfill which was set at 1.113 kg per person

RECYCLE RESULTS	Date	Paper (kg)	Plastic (kg)	Cooking Oil (liter)	Yindii (box sold)
	Total 2024	5,910	4,084	7,157	189
	Total 2025	3,774	2,413	7,253	118
	VARIANCE	-2,136	-1,671	+96	-71

Tool: <https://watchmywaste.com.au/food-waste-greenhouse-as-calculator/>

Operation Waste Management



Excellent service, luxury treatment and the high level of Marriott Brand standards have always been at the core of the JW Marriott Hotel Bangkok. However, an integral part of such features is operational production which can create large quantities of waste. Following the Marriott global waste reduction program highlighting guest room recycling, the Hotel has fully implemented a residential-sized amenity program where all the tiny, single-use toiletry bottles are replaced by residential-sized bottles being refilled by the housekeeping team daily. In addition, the Hotel has re-energized its Linen & Terry Reuse Program, encouraging guests to participate in reducing water and energy consumption by reusing towels and bed linens during their stay. Clear in-room communication and training for housekeeping staff support this initiative.



“Integrating waste management practices with day-to day Hotel operations not only helps to reduce the carbon footprint but also mold our associates’ mindsets to understand the Hotel’s sustainability direction.”

Sathontip Pongpattarakun
Director of Rooms



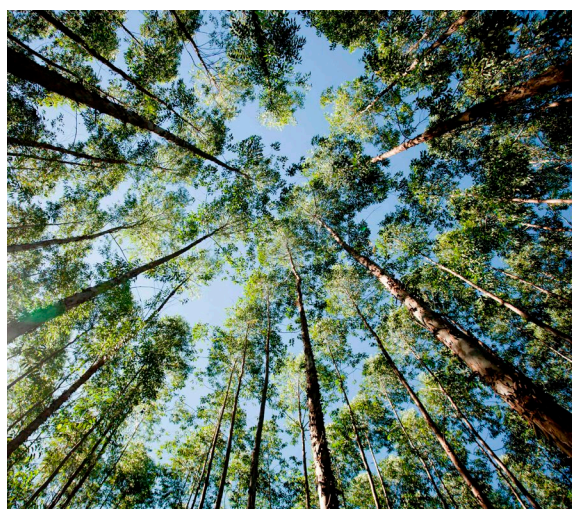
3,700 kg

The principle of reuse, recycle and reduce is a core practice at the JW Marriott Hotel Bangkok. Thus, we have established a paper waste management program. In 2025, the hotel, in partnership with SCG Packaging (SCGP), has donated 3,700 kg of used paper from day-to-day operations.



7,200 kg

A byproduct of running a food and beverage operation, are used in the cooking process. Incorrect disposal methods of this product can negatively affect public health and the environment. The hotel has established a transparent tracing system for used cooking oil (UCO). In 2025, 7,200 kg of UCOS were responsibly delivered to our partners BSGF for recycling into bio fuel.



The JW Marriott Hotel Bangkok has moved away from a paper-based process for day-to-day financial statistics to online workflows by using a centralized system called “Project Tree.” This approach aims to streamline all financially-related processes, reduce cost and enhance compliance and quality.

“Paper production requires a large number of trees and a huge amount of chemical usage that creates environmental impacts. At JW Marriott Hotel Bangkok, we are committed to going paperless in our offices which will reduce our company's carbon footprint and conserve natural resources.”

Jarjit Dilokjirapan

Director of Sales and Marketing

Plastic Waste Management



Plastic production and consumption contributes to the planetary crises like greenhouse gas emissions and poses a major threat to the wellbeing of people and the planet. A strategic partnership with the Corsair Group provides a sustainable way to manage plastic waste. This collaboration allows such plastic waste collected from the Hotel to be recycled into advanced bio-oil by Corsair. This transfers into a CSR Plastic Credit for the JW Marriott Bangkok Hotel to become Certified Plastic Neutral.



1,400 kg

JW Marriott Hotel Bangkok has donated 1,400 kg of plastic waste for recycling into advanced bio-oil in 2025 by the Corsair group.



995 kg

We strategically collaborate with M-wrap to recycle plastic food wrap into footwear. In 2025, we donated 995 kg of food wrapping film.

Sustainable Procurement

It is the policy of Marriott International to only purchase from qualified vendors capable of meeting our needs and standards in conformity with applicable laws, regulations, contracts and safety.

We encourage competition among our suppliers and actively seek new ideas, suggestions and creative solutions that will enable us to reduce our costs and provide the company, our clients and customers the highest standards of quality and value in the goods and services we purchase. We also seek to maximize economic leverage by coordinating purchases of similar products where possible.





To continue its commitment to the highest standards of animal welfare across our operations and supply chains, JW Marriott Hotel Bangkok is proud to note that all of the Hotel's eggs are sourced from cage-free hens. 66.8% of pork purchased in 2025 was from crate-free pork.



Making every effort to help local communities, JW Marriott Hotel Bangkok is supporting local businesses by sourcing at least 62.6% of food purchases regionally.



As part of our commitment to promote sustainable sourcing, we have implemented the JW Garden as a signature element of the JW Marriott experience focused on producing homegrown herbs, which we use in our kitchens, enhancing our ala carte restaurant offerings.

The Responsible Seafood Program helps ensure seafood dishes are sourced with sustainability and traceability in mind, so guests can dine more responsibly without compromising marine ecosystems. At JW Marriott Hotel Bangkok, we are committed to improving seafood procurement and offering higher-quality sustainable products that support local fishing and farming communities while contributing to environmental, economic, and social well-being. In 2025, responsible seafood purchases reached 49.7%, exceeding the target of 30%.



“At the JW Marriott Hotel Bangkok, we follow Marriott’s policy in sustainable procurement. We consider not only the organization but also our community, our stakeholders and our environment.”

Nawin Phaogrisornjit
Cluster Director of Finance

Energy Efficiency Management

Marriott aims to minimize environmental footprint by implementing technologies that increase the use of renewable energy.

The JW Marriott Hotel Bangkok follows the Marriott commitment by integrating Energy Efficiency plans into the hotel’s operations:



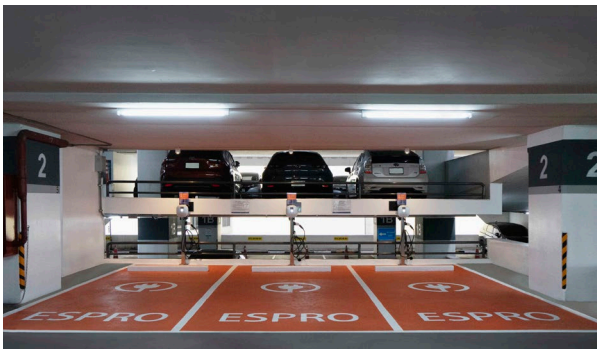
90%

In 2025, the hotel uses 90% of LEDs lighting through out the operation.



80%

In 2025, 80% of the Hotel’s outdoor lighting was powered by solar cells, reflecting our continued efforts to source and utilize renewable energy across our operations



As part of our ongoing commitment to sustainability, JW Marriott Hotel Bangkok offers EV charging stations in our parking area. This initiative supports eco-conscious travel and reflects our broader efforts to reduce carbon emissions and promote responsible hospitality.

Water Efficiency Management

Demand for water is rising globally due to population growth, agriculture, and industry. The hospitality industry is also known for consuming a large amount of water including the hotel businesses. Therefore, reduced water consumption is central to water efficiency management.

The responsible use of water is essential to communities. The JW Marriott Hotel Bangkok commits to reducing water consumption per occupied room. One project in the pipe-line is to install water saving devices to minimize water flow in guest rooms.

6 CLEAN WATER AND SANITATION



11 SUSTAINABLE CITIES AND COMMUNITIES



12 RESPONSIBLE CONSUMPTION AND PRODUCTION



13 CLIMATE ACTION



14 LIFE BELOW WATER



4.48%

For 2025, total water intensity per occupied room at the JW Marriott Hotel Bangkok was 1.71 M³ a reduction of 4.48% from 2024.

“We are committed to minimizing our environmental footprint by sustainably managing our energy and water use. To synchronize with our goals, we utilize the Marriott Environmental Sustainability Hub where all data can be recorded and calculated as our carbon, energy, water and waste consumption.”

Kantapat Soonyhikhen
Cluster Director of Engineering

Community Engagement

Guided by our core value “Serving Our World”, the JW Marriott Hotel Bangkok strives to support communities where we do business and share with them our business values to support social and sustainable growth. Many activities have been initiated to respond to community needs:



JW Marriott Bangkok marked Pride Month with the “Plant with Pride” event, featuring Pride-themed shirts, a coastal cleanup collecting 25 kg of waste, and the planting of

60 mangrove trees. The activity was organized in collaboration with Bang Pu National Forest Education Center, with a total contribution of THB 25,000. The effort is expected to reduce 738 kg of CO₂ annually, equivalent to emissions from nearly three cars. Associates, TakeCare Champions, and NextGen representatives joined the activity, reflecting a strong commitment to inclusion, community impact, and sustainability.





In 2025, the JW Marriott Hotel Bangkok donated 1,848.64 kilograms of good quality surplus food to SOS Thailand, an NGO that collects otherwise discarded food from grocery stores, restaurants and hotels and delivers it for free to 30+ orphanages and shelters across Bangkok. The donated amount provided over 10,069 servings to those in need.

	Date	SOS Food Donation (kg)	Solid Food Waste (kg)	Compost Food Waste (kg)	Solid Waste (kg)
FOOD RESULTS (Food Donation, Solid Food Waste, Compost)	Total 2024	2,030.65	23,003	4,605	260,895
	Total 2025	1,848.64	76,390	5,615	135,213
	VARIANCE	-182.01	+53,387	+1,010	-125,862

Tool: <https://www.iga.com.au/food-smart/calculator/>



On 4 July 2025, JW Marriott Hotel Bangkok supported **Foundation for Slum Child Care in Thailand** by welcoming representatives from the organization to collect donation boxes placed at the hotel. A total donation of **THB 3,715** was raised, with all contributions going toward meals, medical care, and essential support for underprivileged children.



Baking Happiness Together – On 31 July 2025, JW Marriott Bangkok, together with Erawan Group hotels, proudly delivered 250 baked goods and a donation of THB 25,000 to Thanyaburi Shelter for Homeless Women in Pathum Thani, Thailand. This heartfelt initiative is part of Marriott's SERVE360 program, aimed at creating a meaningful impact in the community through compassion, and shared purpose.care, compassion, and shared purpose.



2025 Flea for a Cause – Organized by Next Gen – Jr. Business Council Members of JW Marriott Bangkok, Flea for a Cause 2025 brought together 27 Marriott hotels in Bangkok for a meaningful fundraising event at Renaissance Bangkok Ratchaprasong. Through Pre-Sales held from 19–21 March 2025 and the main event on 22 March 2025, a total donation of THB 20,000 was raised and contributed to Save the Children Thailand to support initiatives that create better opportunities for children in need.



“As a hotel, we are very proud of our longstanding partnership with SOS. Our donation in excess of 12,000 meals last year highlights our commitment to reducing food waste as well as implementing one of Marriott’s principle values to serve our local community.”

Erick Garcia Cruz

Director of Food and Beverage

Human Resource Management

Marriott's "Put People First" culture is another core value of the JW Marriott Hotel Bangkok. We have committed to hire a diverse workforce regardless of race, color, religion, sexual orientation, gender identity, national origin or disability. We aim to develop, empower, train, and improve our associates to become talented individuals not only within our organization, but also for the hospitality sector as a whole.



At the JW Marriott Hotel Bangkok, we embrace a workplace of diverse cultures with different associate nationalities including Thai, Australian, Chinese, Filipino, Guatemalan, Indian, Japanese, Lebanese, Malaysian, Moroccan, Burmese, Serbian, Singaporean and Swiss as of 2025.

The JW Marriott Hotel Bangkok has offered seven disabled people the opportunity to join our family as of 2025. We provided skill development, training, job placement and business opportunities



“At the core of Marriott’s people first culture is making sure all associates feel welcomed and included. Our global workforce with diversity, equality, and our commitment to LGBTQ workplace inclusion makes us widely recognized and successful.”

Chanokporn Sintuwatin

Director of Human Resources

The JW Marriott Hotel Bangkok provides various learning opportunities to all associates to develop capabilities not limited to their particular fields. Associate training hours meet the standard criteria established by Marriott. In 2025, total training hour was 63,525 hours.



The Marriott strives to achieve gender equality and the empowerment of women as it is one of the key focus topics noted in the United Nations Sustainability Development goals (SDGs) in 2022. The Hotel makes an effort concerning leadership development and mentoring to help increase female executives in the hospitality sector. Due to our efforts, women comprise 56.9% of the managerial, leadership and executive committees of the Hotel.



“The JW Marriott Hotel Bangkok encourages women to grow and develop their ability and leadership skills in order to become successful individuals not only in hotels but for the hospitality industry as a whole.”

Kwanrudee Tankitibutr

Market Director of Revenue Strategy

About JW Marriott Hotel Bangkok

JW Marriott Hotel Bangkok is located in the heart of Bangkok business district, close to the BTS Skytrain and expressways. The hotel features the refined contemporary 441 rooms and suites and fully equipped facilities with conference rooms, restaurants, fitness and spa. It is the ideal place for both business and leisure travelers.

Scan this QR code to access the online version of the JW Marriott Hotel Bangkok Sustainability in Focus report.

Scan Me



For more information, visit us:

Address: 4 Sukhumvit Road Soi 2, Bangkok 10110, Thailand

Website: www.jwmarriottbangkokhotel.com

Telephone: +66 2656 7700

Email: mhrs.bkkdt.reservation@marriotthotels.com

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